



# HARLEY STREET CARE

One Harley Street, London

## CARE AND SUPPORT SERVICES PRICE LIST SEPTEMBER 2017

To offer complete transparency and ensure you only pay for the level of service you require, we operate across two price bands.

### COMPANIONSHIP AND DOMESTIC SUPPORT

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For a carer who offers social interaction consider 'Companionship and Domestic Support'. Support includes mental stimulation through engaging activities, including reading, conversation and time outdoors. The service user will also benefit from general domestic assistance, which covers housekeeping (i.e. cleaning, laundry and shopping), assistance in food preparation and mealtimes, and any help at home that might be required.

### COMPLEX CARE

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For an extensive level of support, encompassing dressing, bathing, toileting, hoisting, medication administration and more, consider 'Complex Care'. This option is suitable for anyone with more demanding care needs.

The description above offers a rough guideline as to the price band that may apply. The final price band will be determined by management following a home assessment and completion of a careplan.

Excluding Live-In Care, all prices are quoted as an hourly rate. Minimum 2 hour visit policy applies to all rates.

**Companionship And Domestic Support** £21.00 per hour

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**Complex Care** £24.00 per hour

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### LIVE-IN CARE

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**Companionship And Domestic Support** from £1,050.00 per week

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**Complex Care** from £1,250.00 per week

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These prices are quoted for those within the M25 area. Our services are provided outside of this catchment, however additional charges, such as travel, may be applicable. Any additional travel costs will be determined following the Home Care Assessment at the service user's premises.

UK Bank Holidays and New Year will be charged at double the standard rate. Minimum four hour bookings apply on Bank Holidays across both price bands.



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### **WAKING NIGHT SHIFTS.....£150 per 9-hour shift (additional hours charged at standard rate)**

A waking night means that your carer is actively working and on duty throughout the shift, tending to all your care needs. Generally, if you expect to need help three or more times during a night, it will be considered a waking night shift.

### **SLEEPING NIGHT SHIFTS.....£100 per 9-hour shift (additional hours charged at standard rate)**

A sleeping night shift means that the carer is on standby in the event of an emergency, but will not be disturbed at regular intervals, allowing them to get sufficient sleep that they are able to work the following day. If carers are woken more than twice during the night then waking night charges will apply.

These prices are quoted for those within the M25 area. Our services are provided outside of this catchment, however additional charges, such as travel, may be applicable. Any additional travel costs will be determined following the Home Care Assessment at the service user's premises.

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